



BASIC NEEDS CARD

SERVICES

Fifth St Renaissance

1315 N. Fifth St.
217-544-5040

Operates a homelessness prevention program and offers additional services.

Heartland HOUSED Housing Helpline

217-803-5235

Provides assistance navigating available resources.

Hours 9 AM to 4 PM
Monday to Friday.

EMERGENCY SHELTERS

Helping Hands of Springfield

2200 Shale St;
(217)522-0048

Adults 18+

ID Required, Includes meals, access to shower and laundry services.

Contact Ministries

1100 E. Adams St;
(217) 753-3939

Women and women w/ children only. ID required, includes dinner, breakfast, shower, and laundry.

Sojourn Shelter & Services

1800 Westchester Blvd;
(217) 726-5200

Shelter, 24hr Crisis Hotline, Counseling, Court Advocacy, Legal Services, Food, Transportation and Various Supportive Services for Domestic Violence Survivors



HEARTLAND
HOUSED

Youth Service Bureau

2901 Normandy Rd;
(217) 529-8300

Youth services, ages 11-24. 24-hour crisis intervention, shelter care, emergency placement, and additional services for youth.

For additional resources please visit:

<https://bit.ly/HCoCservices>
or scan the QR code below



CALL 211

CRISIS, INFORMATION,
AND REFERRAL

WORKERS CAN BE
REACHED 24 HOURS A
DAY, 7 DAYS A WEEK,
365 DAYS PER YEAR BY
CALLING UNITED WAY
2-1-1 OR TEXTING
TXT211 (898211).

IF YOU ARE HAVING
TROUBLE ACCESSING
2-1-1, CONTACT
1-888-865-9903.

VETERAN SERVICES

Supportive Services for Veteran Families

Housing stability program
for low income Veteran
Families.

Call 217-525-2196

BEHAVIORAL HEALTH SUPPORT

Memorial Behavioral Health

Call 988 for suicide or mental
health crisis support
Main Line: (217) 525-1064
Crisis Response: (217) 788-7070
Mon-Fri: 10:30 a.m. to 6:30 p.m.

Gateway Foundation

Alcohol and drug treatment
programs.
217-529-9266

Family Guidance Center

Substance use treatment,
medication-assisted
treatment. Residential and
out patient.
217-544-9858.

MEALS

St. John's Breadline

430 N. 5th St; (217) 528-6098
Breakfast 8-9AM (M-F)
Lunch 10:30AM - 1:30 PM Every
day

Kumler United Methodist Hospitality House

600 N 5th Street:
(217) 523-2269
Light Meal to go ONLY
Tuesday: 4:00-5:30 p.m.

Washington Street Mission

408 N. 4th St: (217) 544-9011
7:30-10:30 AM, 12:30-3:30PM
(M-F) Indoor seating area (with
coffee) available, laundry and
showers available (sign up
during coffee hours).