



BASIC NEEDS CARD

## SERVICES

### **Fifth St Renaissance**

1315 N. Fifth St.  
217-544-5040

Operates a homelessness prevention program and offers additional services.

### **Heartland HOUSED Housing Helpline**

217-803-5235

Provides assistance navigating available resources.

Hours 9 AM to 4 PM  
Monday to Friday.

# EMERGENCY SHELTERS

## **Helping Hands of Springfield**

2200 Shale St;  
(217)522-0048

Adults 18+

ID Required, Includes meals, access to shower and laundry services.

## **Contact Ministries**

1100 E. Adams St;  
(217) 753-3939

Women and women w/ children only. ID required, includes dinner, breakfast, shower, and laundry.

## **Sojourn Shelter & Services**

1800 Westchester Blvd;  
(217) 726-5200

Shelter, 24hr Crisis Hotline, Counseling, Court Advocacy, Legal Services, Food, Transportation and Various Supportive Services for Domestic Violence Survivors



HEARTLAND  
**HOUSED**

## **Youth Service Bureau**

2901 Normandy Rd;  
(217) 529-8300

Youth services, ages 11-24. 24-hour crisis intervention, shelter care, emergency placement, and additional services for youth.

**For additional resources please visit:**

<https://bit.ly/HCoCservices>  
or scan the QR code below



## CALL 211

CRISIS, INFORMATION,  
AND REFERRAL

WORKERS CAN BE  
REACHED 24 HOURS A  
DAY, 7 DAYS A WEEK,  
365 DAYS PER YEAR BY  
CALLING UNITED WAY  
2-1-1 OR TEXTING  
TXT211 (898211).

IF YOU ARE HAVING  
TROUBLE ACCESSING  
2-1-1, CONTACT  
1-888-865-9903.

## VETERAN SERVICES

### **Supportive Services for Veteran Families**

Housing stability program  
for low income Veteran  
Families.  
Call 217-525-2196

## BEHAVIORAL HEALTH SUPPORT

### **Memorial Behavioral Health**

Call 988 for suicide or mental  
health crisis support  
Main Line: (217) 525-1064  
Crisis Response: (217) 788-7070  
Mon-Fri: 10:30 a.m. to 6:30 p.m.  
Walk-in Services  
710 N. Eighth St.

### **Gateway Foundation**

Alcohol and drug treatment  
programs.  
217-529-9266

### **Family Guidance Center**

Substance use treatment,  
medication-assisted  
treatment. Residential and  
out patient.  
217-544-9858.

## MEALS

### **St. John's Breadline**

430 N. 5th St; (217) 528-6098  
Breakfast 8-9AM (M-F)  
Lunch 10:30AM - 1:30 PM Every  
day

### **Kumler United Methodist Hospitality House**

600 N 5th Street:  
(217) 523-2269  
Light Meal to go ONLY  
Tuesday: 4:00-5:30 p.m.

### **Washington Street Mission**

408 N. 4th St: (217) 544-9011  
7:30-10:30 AM, 12:30-3:30PM (M-F)  
Indoor seating area (with coffee)  
available, laundry and showers  
available (sign up during coffee  
hours).